

Do not share outside r/Drug without permission from a Server Admin.



## r/Drugs Discord

### Discord Moderator Expectations

#### 1. Enforcing Community Guidelines

- Monitor the server to ensure that all interactions adhere to community guidelines and rules.
- Issue warnings, mutes, or bans when necessary to address rule violations, maintaining a respectful and safe environment.
- Handle situations with patience and fairness, ensuring that actions taken are consistent with server rules.

#### 2. Engaging with the Community

- Actively participate in discussions to foster a positive, welcoming atmosphere for all members regardless of their opinions (unless they are bigoted or nazis or course)
- Be approachable and supportive, encouraging members to engage respectfully with each other.
- Assist members with questions or concerns, directing them to appropriate resources or staff if needed.

#### 3. Following Direction from Senior Moderators

- Carry out tasks assigned by **Senior Moderators** or **Server Admins**, supporting the team's efforts to maintain server order.
- Communicate any issues, observations, or feedback to **Senior Moderators** to help improve the server environment.
- Respect the server hierarchy and follow any guidance provided by **Senior Moderators** and **Server Admins** in all moderation activities.

#### 4. Supporting Harm Reduction Efforts

- Stay informed about basic harm reduction principles to provide responsible support to community members when appropriate.
- Refer community members to official resources or harm reduction information, especially in sensitive discussions.
- Be mindful and respectful when discussing topics related to substance use, ensuring that discussions remain educational and safe but also allow users to share their experiences.

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## 5. Maintaining Professional Conduct

- Remain neutral, fair, and unbiased in all interactions, both with staff and community members.
- Avoid engaging in or encouraging divisive discussions, maintaining professionalism even during disagreements.
- Lead by example, demonstrating respectful behaviour and setting a positive tone for community interaction.
- Do not discuss server related matters with users outside the server, whether it be in text chat or over voice chat.

## 6. Utilizing Available Resources

- Familiarize yourself with the server's resources and tools (I.e Sapphire's Harm Reduction Commands) using them effectively to support community members.
- Learn when and how to refer members to external resources or information, especially regarding harm reduction.
- Seek help from **Senior Moderators** or **Server Admins** if you are unsure about the best way to handle a situation or use a particular resource.

## 7. Supporting Trial Moderators

- Offer guidance and advice to **Trial Moderators**, helping them learn the ropes and adjust to their roles.
- Share your best practices and insights from being in the server and moderating it with the **Trial Moderators** to help them grow into an effective member of the team.
- When necessary provide feedback on **Trial Moderators** to **Senior Moderators**, helping ensure they receive the support or additional training they might need.

## 8. Reporting and Documentation

- Document any significant incidents, rule violations, or noteworthy community interactions; use +note or report these incidents to **Senior Moderators** if necessary
- Maintain clear records of moderation actions, ensuring transparency and accountability – make sure to set reasons for actions or use the +reason command afterwards!
- Report any conflicts, difficult situations, or community concerns to **Senior Moderators** or **Server Admins** promptly to maintain the order in the server – whether these be issues between yourself and a user or yourself and another staff member.